

## E-SERIES: METRA COLLECTION PRESSURE BALANCED DIVERTER-TRIM ONLY WITH "MD" HANDLES

MODEL: 2431MD10-TM 2431MD75-TM

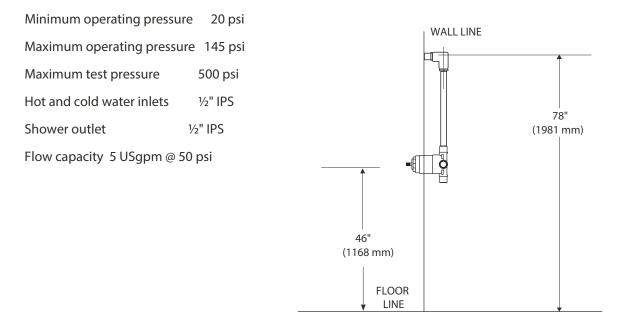


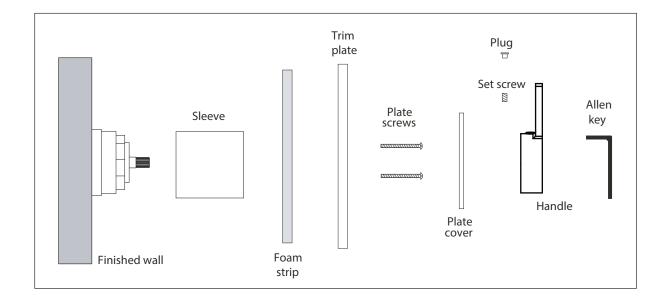
# Specifications

# Description

This product is precision engineered to provide satisfactory performance provided it is installed and operated in accordance with our recommendations contained in this manual. In order to fully enjoy the comfort, safety and the reliability of your pressure balancing valve, be certain to familiarize yourself with the contents of this manual.

## Specification and Dimensions





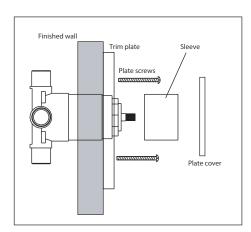
# Trim Installation

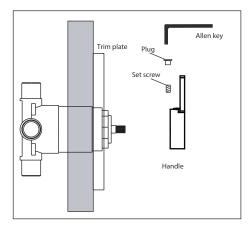
## TRIM PLATE & PLATE COVER

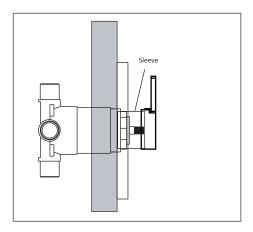
- Fit sleeve over valve until it bottoms out.
- Place foam strip around the inner edge of the shower plate.
- Press the shower plate against the wall.
- Screw the 2 plate screws through the plate holes and onto the valve's screw holes. Tighten both screws firmly.
- Fit the plate cover over the sleeve and press it all the way into the trim plate.

## HANDLE

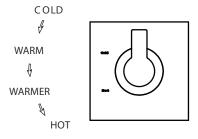
- Insert the handle onto the valve stem. Turn the handle clockwise until it reaches the end. Reposition the handle to be facing up at 12 o'clock position.
- Using the provided Allen key, insert the set screw onto the handle, then press the handle against the valve's stem. Tighten it firmly.
- Adjust the height of the handle if it is scraping against the shower plate.
- Insert the plug into the handle set screw hole.













## FINISH CARE INFORMATION

WARNING: Do not clean your SANTEC product with ammonia (window cleaner), bleach, soaps, acids, abrasives, harsh polishes, harsh cleaners, a coarse surfaced cloth, coarse sponge, or any type of scouring pad. Doing so may ruin your faucet finish and/or void the warranty.

Thank you for making SANTEC a part of your lifestyle and luxury spa experience. Our products have been created as works of enduring quality and sophisticated design. Luxurious finishes need proper care and attention, so in order to understand how to properly clean your distinctive luxury finish, please refer to the finish care information below:

Your SANTEC product can be identified in one of two categories: clear coated finishes or non-clear coated finishes. Clear coated finishes are more scratch-sensitive and are more reactant to harsh cleaning chemicals than non-clear coated finishes. Once you have identified the specific luxury finish of your SANTEC product, please follow the important corresponding care instructions.

Living finishes are unique, are intended to change over time and are exluded from the finish warranty. Any product outdoors or in a marine environment are excluded from the finish warranty.

#### CLEAR COATED FINISHES

Clear Coated Finishes are as Follows:

We recommend that all faucets, drains, etc., be gently wiped dry with a soft cloth after use to avoid water spotting and water deposit build-up. A mild liquid hand soap may be used occasionally if desired. Use of a non-abrasive carnauba wax will add protection to the finish and should be used if the faucets will not be dried after use. Santec Orobrass kitchen products are clear coated. For clear coated finishes, it is recommened to clean your product weekly with a soft moist cloth.

#### NON-CLEAR COATED FINISHES

We recommend that all faucets, drains, etc., be gently wiped dry with a soft cloth after use to avoid water spotting and water deposit build-up. A mild liquid hand soap may be used occasionally if desired. Use of a non-abrasive carnauba wax is occasionally required and will add protection to the finish if the faucets will not be dried after use.

#### TO OBTAIN WARRANTY SERVICE

Please read 'WHAT IS COVERED BY OUR WARRANTY' and 'EXCLUSIONS AND LIMITATIONS OF WARRANTY' sections to understand what is and what is not covered. Please have ready the proof of purchase (original sales receipt), description of the problem, and carefully package the product or defective part with postage prepaid. Then, please contact your local SANTEC Showroom or write to SANTEC Technical Services.



## LIFETIME LIMITED WARRANTY

SANTEC is committed to enhancing your bathroom experience by creating luxury products that will provide enduring satisfaction. Every effort has been made to satisfy the highest standards of design and production to create lasting peace of mind for our customers. Proof of purchase must be provided for all warranty claims, SANTEC provides the following limited warranties on our product.

#### LENGTH OF WARRANTY & WHO IS COVERED BY OUR WARRANTY

This warranty only extends to the original consumer purchaser.

#### WHAT IS COVERED BY OUR WARRANTY

- Finishes: SANTEC Polished Chrome, Polished Nickel and Satin Nickel finishes carry a Lifetime Limited warranty against manufacturing defects and tarnish to the original purchaser. Custom finishes carry a ten (10) years limited warranty against manufacturing defects and tarnish to the original purchaser only. Kitchen products carry a three (3) year limited warranty.
- 2. **Cartridges:** Santec cartridges carry a lifetime limited warranty, with the exception of thermostatic and pressure balanced cartridges, which carry a three (3) year limited warranty against manufacturing defects to the original purchaser.
- 3. **Parts:** Santec parts carry a ten (10) year limited warranty against manufacturing defects, to the original purchaser. Kitchen products carry a five (5) year limited warranty.

#### EXCLUSIONS AND LIMITATIONS OF WARRANTY

This warranty does not cover:

- 1. Drains
- 2. Crystals and/or glass
- 3. Damage due to negligence, accident, abuse, improper installation, or improper maintenance such as, but not limited to: heat from soldering during installation, the use of plumber's putty, damage from tools used during installation, the use or exposure to chemicals or cleaning products either abrasive or non-abrasive, or the use of any cleaning tool or product other than a soft, clean cloth. Reverse osmosis may also shorten the life of the finish.
- 4 Changes in the finish or in the product due to normal wear or aging does not cover any products or parts which have been altered or used in a manner not typical for the product.
- 5. Loss, damages, or expense, incidental or consequential whatsoever, originating from the purchase, installation, use, repair, failure, or replacement of any SANTEC product or part, allowed by law.
- 6. Commercial and/or Industrial installations and use of the product.
- 7. This warranty does not include labor, travel charges, or any costs incurred for repair, removal, installation, servicing, diagnosing, or handling of either defective or replacement parts.
- Access should be provided to the roman tub valves for future service or repair to valves and piping. Under no circumstances will Santec Faucet, Inc. be liable for any costs associated with the removal of materials for future access to the tub valves or piping for service or repair.
- 9. This warranty does not cover: damage due to negligence, accident, abuse, improper installation, or improper maintenence such as, (but not limited to): heat from soldering during installation, the use of plumbers putty, damage from tools used during installation, the use or exposure to chemical or cleaning products, abrasive or non-abrasive, or the use of any cleaning tool or product other than a soft, clean cloth. This warranty does not cover: changes in the finish or in the product due to normal wear or again and does not cover any product or parts which have been altered or used in a manner not typical for the product. Santec will not be held liable for damage to products caused by the freight carrier, any such claims should be made immediately with the freight carrier. This warranty does not cover any cost involved in the installation, repair, or replacement of any SANTEC product or parts. This warranty does not cover and SANTEC will not be held liable for any loss, damages, or expenses, incidental or consequential whatsoever, originating from the purchase, installation, use, repair, failure, or replacement of any SANTEC product or part, as allowed by law. The product of components of the covered product will either be repaired, refinished or replaced at the sole discretion of SANTEC. SANTEC reserves the right to examine any product claimed defective prior to any warranty claim being accepted or processed, at its sole discretion. This warranty gives you specific legal rights and you may have other rights which may vary from state to state.