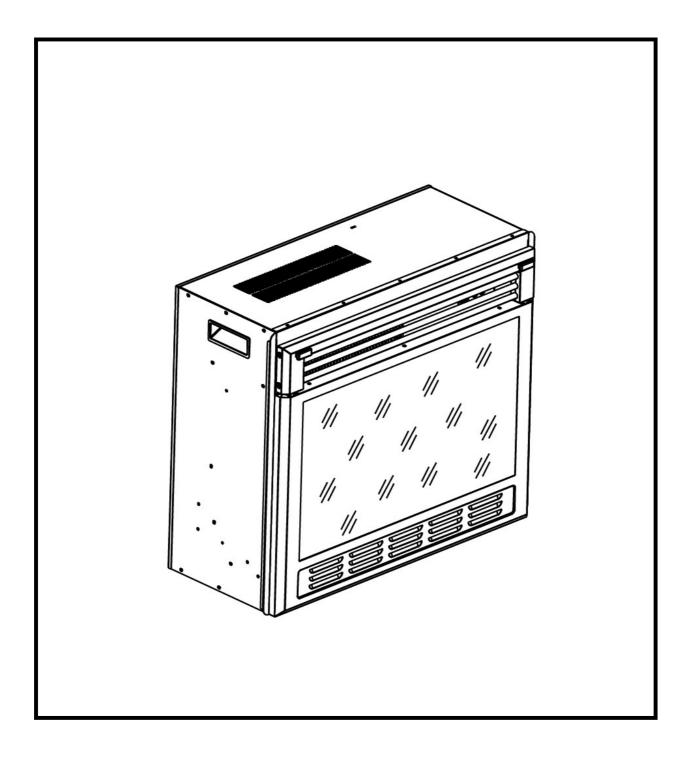
ITEM NO. FA525500TX

**ELECTRIC FIREBOX INSERT** 

ASSEMBLY INSTRUCTION



For assistance with assembly contact: Southern Enterprises Inc. Customer Service 1-800-633-5096 <u>service@seidal.com</u> www.seidal.com



# ELECTRIC FIREBOX INSERT USER'S OPERATING MANUAL

### **CONSUMER SAFETY INFORMATION**

PLEASE READ THIS MANUAL BEFORE INSTALLING AND OPERATING THIS APPLIANCE

### WARNING!!!

IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, AN ELECTRIC SHOCK OR FIRE MAY RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE. DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS OR LIQUIDS NEAR THIS APPLIANCE.

Safety Feature:

This unit has an internal thermal overload protector. When an overheat temperature is reached, the heater will automatically shut off. Operation can only resume when the unit is reset. (See instructions below)

To Reset Heater:

Unplug the heater and wait 10 minutes for the unit to cool down. After 10 minutes, plug the heater in again and follow the Operating Instructions described in this manual.

## **IMPORTANT OPERATING & SAFETY INSTRUCTIONS**

### CAUTION:

HIGH TEMPERATURES!

KEEP DRAPERIES, ELECTRICAL CORDS AND OTHER FURNISHINGS AT LEAST 3 FEET FROM THE FRONT, SIDES AND REAR OF HEATER.



#### WARNING:

--RISK OF FIRE - KEEP COMBUSTIBLE MATERIAL AWAY FROM THE FRONT OF THE ELECTRICAL FIREPLACE.

--SERVICE SHOULD BE PERFORMED ONLY WHILE THE ELECTRICAL FIREPLACE IS DISCONNECTED FROM POWER SUPPLY.

# IMPORTANT OPERATING AND SAFETY INFORMATION

When using electrical appliances, the following basic precautions should always be followed to reduce the risk of fire, electric shock, and injury.

- Read all instructions before using this heater.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury.
- Before connecting the appliance to the electric source, check that the current and power match those given on the rating plate.
- This heater is for use with 120 Volt electrical outlet. The cord has a three-prong grounded plug, which must be used in a properly grounded three-prong outlet.
- Avoid the use of an extension cord since the extension cord may overheat and cause a risk of fire. However, if you must use an extension cord, the cord must be a grounded No. 16 AWG minimum size and rated for not less than 1875 watts.
- Do not run cord under carpet. Do not cover cord with throw rug, runner, or similar items. Cord should be placed away from traffic area to prevent tripping hazard.
- Never use the cord to pull the appliance.
- Never leave the appliance unattended while it is in use.
- Turn controls to "off" before removing plug from outlet.
- Always unplug heater when not in use.
- Do not use outdoors.
- Only use heater on even and stable surface to prevent the appliance from tipping over.
- To prevent possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, such as a bed, where openings may be blocked.
- Do not use in rooms in which highly flammable materials such as gas, paints, gasoline, solvents, etc. are stored.
- Keep minimum distance of 3 feet between the heater and curtains and other flammable materials.
- Do not put the appliance or the plug in water or any other liquid. However, should the appliance accidentally fall into water, unplug the appliance immediately and have it checked by a qualified person before using it again.
- Do not use the appliance with wet hands, on a damp floor, or when the appliance itself is wet.
- The appliance must not be used if the glass is damaged.
- Do not operate any heater with a damaged cord or plug, after the heater malfunctions or has been dropped or damaged.
- The warm air vent becomes very hot during operation—do not touch. During operation, only touch the appliance's switches and handles.
- The appliance should not be moved when hot. Never touch the hot parts with your bare skin.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.
- Please turn off the unit manually when leaving/not in use for extended period.
- Please turn off the unit manually when the power goes out.
- Please BEWARE that the plug may become hot.
- SAVE THESE INSTRUCTIONS

### MAINTENANCE

1 CLEANING YOUR FIREPLACE



#### WARNING:

Before cleaning the exterior of the appliance, disconnect the unit from the power supply. Clean unit only after it is cool to the touch. You may clean exterior of unit with a soft, damp, lint-free cloth.

#### 2 CLEANING THE FRONT GLASS

The front glass panel may become dirty or dusty. Dust can be removed by lightly rubbing the glass surface with a clean, lint-free cloth or paper towel. To remove fingerprints or other marks, use a soft, damp, lint-free cloth with a household glass cleaner.

# HELPFUL ADVICE FOR INSTALLING FIREBOX INTO MANTEL

1. These instructions are provided in an easy to follow style. Simply follow the instructions in to properly install unit.

- 2. Please retain all packaging until you have checked and counted all parts against the parts list.
- 3. Small parts should be kept away from young children.

4. The area around the unit should be kept free of animal hair, lint and other extraneous material that may be drawn into the workings of the appliance and could affect its performance.

# **POSITIONING/LOCATING YOUR ELECTRIC FIREPLACE**

When choosing a location for your new fireplace, ensure that the general instructions are properly followed.

For best result, install the fireplace out of direct sunlight.

# INSTALLATION INSTRUCTIONS

Once the site has been prepared, the fireplace insert can be installed.

- 1. Make sure the unit is turned off (refer to the Operating Instructions).
- 2. Place the fireplace insert on the floor, directly behind your mantle. Make sure the backs of both the mantle and the fireplace are facing you.

3. It is advisable to have 2 people to place the fireplace insert into the mantle, as it is heavy. Gently slide it into the opening in the mantle until the Flange is flush against the inside of the fireplace. Make sure insert is centered left and right in the opening. Be careful when placing

And adjusting the insert, the bottom of the insert could scratch the finish of the wood base/hearth of your fireplace.

- 4. Attach the mounting brackets with the supplied screws using a Phillips head screwdriver. DO NOT OVER TIGHTEN.
- 5. With the help of an assistant, carefully lift completed unit and place it with the front facing out in the final location you have chosen for your fireplace.

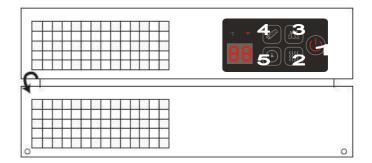
# **OPERATING INSTRUCTIONS**

### **CONTROL PANEL OPERATING PROCEDURES**

Control panel on the front unit



Flip down the front grill panel to reveal control panel



1 On/Off Main power button 2. On/Off Heater button 3.Adjustable Flame Brightness 4.Adjustable Log Brightness 5.Adjustable Timer

### **Control panel Introduction:**

There are five buttons on the control panel : POWER" (U)", HEATER " **!!!!**", FLAME " **!!!!**", LOG" **!** and TIMER "(**)**",

#### (1) POWER Button

A.Turn the firebox ON and OFF.

B. Child Lock: turn the unit on and hold POWER button for at least 5 seconds until you hear a beep sound (and the log blinks) to enter the Child Lock mode. To turn off the child lock mode, please press and hold the POWER button again for at least 5 seconds until you hear the beep sound (and the log blinks).

#### (2) HEATER Button

A. HEATER switch: adjust the temperature setting from 62 °F --- 82 °F - ON (17 °C --- 27 °C). When t he heater is left running before the firebox is turned off, the heater will automatically turn on when the firebox is turned on

When the cycle passes 82 degree, the unit will enter manual operation and display "ON". To turn heater off, please press Heater or Power button.

B. The HEATER display unit switching function, When the firebox is on, press and hold the HEATER button for at least 5 seconds to switch temperature reading from °F to °C or vice versa. (°F is the default)

(3) FLAME Button Adjust the flame brightness level 5 - 4 - 3 - 2 - 1 and off. (5 at the brightest and 1 at the dimmest)

4) LOG Button Adjust log brightness level 5 - 4 - 3 - 2 - 1 and off. (5 at the brightest and 1 at the dimmest)

(5)Timer Button Adjust timer setting: OFF - 30 (min) -1H - 2H - 3H - 4H - 5H - 6H - 7H - 8H - 9Hour.

### **ELECTRICAL CONNECTION**

A 15 AMP,120 Volts,60 Hz circuit with a properly grounded outlet is required. It's recommended that the fireplace will be on a dedicated circuit as other appliances on the same circuit may cause the circuit breaker to trip or blow the fuse to blow when the heater is in operation.

ELECTRICAL SPECIFICATIONS			
Voltage:	120VAC, 60 Hz		
Amps:	12.5Amps		
Watts:	1500 Watts		
Lighting:	LED		

### **REMOTE CONTROL OPERATING PROCEDURES**

(1)POWER Button To turn on the firebox on and off

#### (2) HEATER Button

Adjust the temperature setting from 62 °F --- 82 °F - ON (17 °C --- 27 °C). When the heater is left running before the firebox is turned off, the heater will automatically turn on when the firebox is turned on. Note: °F for the default units

When the cycle passes 82 degree, the unit will enter manual operation and display "ON". To turn heater off, please press Heater or Power button.

(3) FLAME Button Adjust the flame brightness level 5 - 4 - 3 - 2 - 1 and off. (5 at the brightest and 1 at the dimmest)

4) LOG Button Adjust log brightness level 5 - 4 - 3 - 2 - 1 and off. (5 at the brightest and 1 at the dimmest)

(5)Timer Button Adjust timer setting: OFF - 30 (min) -1H - 2H - 3H - 4H - 5H - 6H - 7H - 8H - 9Hour.

Note: Do not mix old and new batteries. Do not mix alkaline, standard (carbon-Zinc) or rechargeable (nickel-cadium) batteries.

### **Self Regulating Heater**

The heater will turn on when the temperature is set higher than the room's temperature and it will automatically turn off when the room has reached the desired temperature.



### TROUBLESHOOTING

Problem	Cause	Solution	
	Main power supply switch is off.	Turn on the main power supply switch.	
Heater doesn't turn on with the power switch.	Circuit breaker has tripped.	Too many appliances on this circuit be sure that electrical supply for this unit is an individual circuit.	
	Heater is unplugged from wall outlet.	Plug the cord into an outlet.	
	Power cord or power plug are damaged.	Contact a SEI customer service	
	Power outlet for power plug prong	Check the power outlet and replace	
	is loose .	with a new one.	
	Loose wiring .	Contact SEI customer service	
	Heater power switch is off.	Turn on the heater power switch.	
	Heater system is overheated.	Maybe the heater is covered or air inlet or air outlet are blocked, remove the covering or the blockage and turn off the power switch and unplug it. Wait ten minutes, plug it back in ,then turn the heater on again.	
There is an odor coming from the heater.	The heater may emit a slight, harmless odor when first used. This is a normal condition caused by		

initial heating of the internal parts,	
and will not occur again.	

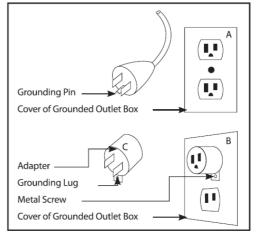
Problem	Cause	Solution	
Heater is on but no flame or low	Flame adjusting knob is at low setting.	nob is at low Turn the knob to maximum setting.	
flame intensity.	Loose wiring at the wall power outlet.	Contact a qualified electrician.	
Flames are frozen.	Loose wiring at the wall power outlet.	Check all wiring for loose connections. Contact a qualified electrician.	
	Flame element is not attached to the motor.	Contact SEI customer service	
	Rotation motor is defective.	Contact SEI customer service	
Excessive noise in the lower portion of the heater.	Flame element isn't seated properly.	Contact SEI customer service	
	Motor is defective.	Contact SEI customer service	
"HEATER POWER" switch has been flipped in the on position. but there	The air inlet or air outlet is completely blocked.	Move the unit, make sure to leave adequate space around the unit. remove the blockage, on or in front of the air outlet.	
is no airflow.	The heater system is over heated, Temperature Limit Thermostat is cut off.	Check the air inlet and outlet. Turn off the power switch and unplug it. Wait ten minutes, then plug it back in and turn the heater on again.	

Fan Motor is defective.	Contact SEI customer service
Fan blower is balanced badly.	Contact SEI customer service

# **GROUNDING INSTRUCTIONS**

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

This heater is for use on 120 volts circuit and has a grounded plug that looks like the one illustrated on Figure 1. See Figure 1 for grounding instruction. An adapter as shown at C is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding plug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.





**A DANGER** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – If it will not fit the outlet; have a proper outlet installed by qualified electrician.

# FCC STATEMENT

**NOTE:** This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, Including interference that may cause undesired operation.

Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment. This Class B digital apparatus complies with Canadian ICES-003.



	Parts	Replacement Form	
Customer Information	1		
Name			
Address			
City/State/Zip Code			
Phone Number			
Please indicate where	you purchased this it	tem: Store/Website/Catalog	
Please indicate color/s	size/style number:		
Style No	Parts Letter	Parts Description	Quantity Needed

Please immediately examine this product carefully. Any request for missing parts or damage replacement must be received within 90 days of your receipt of the product. Replacement, if available, will be honored within this time frame. Parts will not be available for items arriving fully assembled. We do not recommend modifying product(s) and we are not responsible for any damages due to product modification(s). If damages or missing

parts are not reported within 90 days of your receipt, we are under no obligation to provide parts or replacement merchandise.

Please contact Southern Enterprises at 800-633-5096 or in Dallas 972-869-0111/ 9am – 4pm Mon-Fri Central time if you have product issues or email us at service@seidal.com. Please ask for customer service representative for issues involving damages or replacement parts. Please ask for technical assistance representative for any issues with product and assembly/construction.

Please contact the retailer that you purchased from for returns



Customer Service 1-800-633-5096 service@seidal.com Southern Enterprises, Inc. 600 Freeport Parkway, Suite 200 Coppell, Texas 75019